

Terms & Conditions

Adele's Dashing Dogs

These Terms and Conditions apply to all competitors, handlers, attendees, and spectators and must be adhered to at all times. Entry/ booking or attendance to any competition, event, or spectating, including the hire of the venue shall be deemed an acceptance of these Terms and Conditions.

Adele's Dashing Dogs reserve the right to refuse entry and/or hire without stating the reason, and to cancel the events and/or hire and all rights of admission.

Any person causing any damage, disruption or unwanted behaviour will be asked to leave the premises and will not be permitted to participate.

Dog's fouling in undesignated areas is not acceptable. You should toilet your dogs in the designated areas before entering class, workshops etc. and throughout the course of your sessions. Any fouling on and in buildings whether this is indoors or outdoors will result in a £10 fine to be paid immediately. You must pick the foul up immediately after it is dropped, and ensure it is taken home with you.

Adele's Dashing Dogs do not accept any responsibility or liability for any injury, accident, damage or illness to any person, property or animal, or for any loss, arising out of, or occurring at any event and/or hire. It shall be a condition of entry and/or hire of the Centre that each entrant shall indemnify the organisers against any legal action whatsoever arising from any accident.

All competitors and attendees must take all reasonable precautions to avoid and prevent accidents occurring and must obey the instructions of the officials, event organisers, trainers and employees at Adele's Dashing Dogs.

Parents or guardians are deemed responsible for their children and they must be supervised at all times.

Dogs must be on leads at all times, unless told otherwise or when in a designated dog walking/exercise/training area. This will be agreed by event organisers, or employees of Adele's Dashing Dogs. Dogs are not allowed to free roam around the Centre.

Any individual seen to be causing distress or suffering to any animal will be asked to leave the Centre and will be reported to the appropriate authorities.

Any persons responsible for a bitch in season must ensure that they are considerate to other handlers and dogs. Any bitch in season must wear appropriate pants when training indoors.

All dogs training or competing at the venue, must be considered fit and healthy.

Dogs must not be left unattended unless secure in a crate or vehicle.

During hot days, handlers must ensure their dogs are always in a well-ventilated area and must have access to drinking water.

Adele's Dashing Dogs reserves the right to alter any schedule at any time without prior notice. Closing dates for all events and hire may be altered if they are considered full.

Adele's Dashing Dogs is able to change the trainers on training days and/or judges for competitions without notice subject to unforeseen circumstances.

After using the facility, all equipment must be returned to its original place.

Venue hire will require the following payment terms

- i) Full & Half Day Hire requires 20% non-refundable deposit
- ii) Remaining balance to be paid 2 months prior to date booked.
- iii) Cancellation for full & half day hire requires a minimum of 2 months advance notice to transfer the deposit to another available date. If another date is not feasible, the deposit will be refunded at the discretion of Adele's Dashing Dogs.
- iv) Cancellations within 2 months of the date booked will not be subject to a refund.

Hourly Hire requires payment in full at point of booking. Bookings are non-refundable, however dates are transferable to other free dates with one month's notice.

Cancellation Policy for 121s and regular classes

If you have an emergency situation where you need to cancel your confirmed booking, you need to notify us, via email, a minimum of 72 hours before the start of your confirmed time slot. We have booked time-slots in advance and we shall try our best to re-book the time slot. If we succeed we will offer you an alternative date and there will be a £15 administration fee for any changes once they have been agreed.

Any cancellations for 121s including online consults under 72 hours will not be able to be rescheduled.

Event bookings

- i) The deposit or payment in full is due at the time of booking.
- ii) The final payment is due 6 weeks prior to the event date. After booking you cannot cancel your place for an automatic refund. You can however resell your place. Once your place is sold, your account wallet will be credited with either the deposit or payment in full, whichever you have paid. If your place does not sell, you will not get a refund.

Once it gets to 6 weeks prior and you have not paid your place in full, you can either forfeit your deposit, or pay in full. If you pay in full, you can then continue to resell your place, or attend the event if you do not sell closer to the time.

Smoking is strictly forbidden indoors, and smoking outside can only take place with consideration to others.

All vehicles should be parked sensibly, and enough room must be left for emergency access. All possessions and vehicles are left at owner's risk.

FORCE MAJEURE. We cannot accept responsibility or pay compensation for circumstances which amount to 'force majeure', which subsequently affect the provision of our services to you. Adele's Dashing Dogs is not liable for refunds or expenses you incur in the event they are prevented from fulfilling your booking as a result of circumstances beyond our control. Such circumstances shall include (but not be limited to) war, terrorism, riots or civil unrest, industrial action, flooding, natural disaster, epidemics, health risks or such similar events ('Force Majeure').

How We Use Cookies

We use essential cookies on the Adele's Dashing Dogs website when you log in, which enables you to navigate through the website and purchase training events or store products. We also use cookies to track the number of site visitors to Adele's Dashing Dogs website.

How We Use Your Data

Through our website we collect your name and contact details, including email address, phone number and address. This helps us to contact you about any purchases you make. If you sign up to receive our newsletters, we store your name and email address, so that we can keep you up to date with our news and monitor the success of our campaigns.

Privacy

We promise to store your data securely and will not pass your details on to any third parties. If you would like to see what data we store about you please contact us at the address below. You may ask us to delete your data at any time.